

EARS Inc. ALL EARS



Newsletter No. 17—2015

He who has ears to hear, let him hear. Matthew 11:15

President's Piece

EARS Inc. is all about people helping people; those with skills and gifting passing on their skills to others, empowering people and offering opportunity for individuals that otherwise would not exist due to poverty and lack of hearing services.



By the time somebody is fitted with a hearing aid in a developing country through EARS, a lot of people have been working in the background. Gifts of money, time, equipment and expertise have been donated and resources shared. In this edition of *All Ears* we would particularly like to express our thanks to our partners - those from other charities and agencies, those from hearing aid companies and clinics who provide equipment and hearing aids and other supplies, and the churches and individuals who faithfully support our work with funding and prayer.

I'd also like to thank Margaret Dewberry for her valuable service, who retired from the EARS Inc. Board at the AGM in May. I remain in my role as President and Peter Bartlett as Vice-President, Marg Anderson continues on as secretary, Sheryl Pither is still the treasurer, and Donna Carkeet and Judith Francis remains 'ordinary' members of the board. We warmly welcome audiologists Wesley Ong and Deanna Connor onto the board! We look forward to their fresh insights and the gifts and enthusiasm they will bring to this organisation.

I'm writing this from Silicone Valley, where I have been meeting with suppliers and manufacturers discussing the possibility of producing low cost hearing aids. One organisation wants to know if we would train people in China to fit hearing aids. The opportunities across the globe are endless, the need is endless, but we have to focus on the task at hand to ensure that the standards we set and achieve are as high as possible. The net result of all that we do is that we improve the quality of people's lives.

Our deep and heartfelt thanks to you all who partner with us to make this possible. God's grace and peace be with you.

David Pither, President, EARS Inc.

Who we are

The EARS Inc. board met for two days in January this year to work on a strategic plan. We spent some time exploring who we are, who we want to be, and the values we uphold.

OUR MISSION

EARS Inc. is dedicated to reducing the incidence and impact of hearing impairment through training and equipping local individuals and agencies in developing countries. We serve and empower people, irrespective of nationality, race, gender or religion, while showing the love of Jesus through our words and actions.

OUR VISION

For deaf and hearing impaired people in developing countries to have access to the hearing services they need to help them to reach their potential.

OUR VALUES

Respect: We respect and value people and their individual needs regardless of age, race, gender or religious affiliation

Commitment: We are committed to passing on the love of Jesus through our words and actions

Integrity: We act consistently with our Mission and Vision, being honest and transparent in what we do and say.

Meet our newest board members

Wes Ong

Wes works in private practice in Brisbane. "I've always desired an opportunity to serve in a ministry using my talents, training and experience in both audiology and entrepreneurship. I wanted to be involved with EARS Inc. the moment I discovered the organisation and met with David not long

after. I am looking forward to making a difference to those who have so little compared to our first world communities."



Dr Deanna Connor

Deanna is the manager of Australian Hearing's centre at Maitland, NSW. "Growing up with a hearing loss, I know the importance of services to minimise the impact of hearing loss for the individual and their community. On a recent trip to Africa to visit a child development centre funded by my church, I left frustrated by the degree of middle ear pathology I saw and the lack of resources that

were available to address this. I love the work EARS Inc. does and hope I can improve access to hearing care and support in under-served areas of this world."





...is an Australian, not-for-profit, Christian association dedicated to assisting children and adults affected by hearing impairment and deafness in developing countries. EARS Inc. partners with local agencies to train and equip health workers and teachers to rehabilitate people with hearing loss and help them become self-sufficient and independent. Our philosophy is to build local capacity and establish sustainable programs.

EARS PARTNER:

Highlands Speech Pathology, PNG

Jennifer Boer is an Australian Speech Pathologist who is serving in Papua New Guinea (PNG) alongside her husband who works with Mission Aviation Fellowship. She is working part time at Highlands Speech Pathology in Mt Hagan. EARS Inc. donated a sound-proof booth to PNG and Jennifer requested our assistance to install the booth in the new audiology/speech pathology department in the local hospital and in training audiometrists.

In early July, Mark Fry generously offered his time and expertise to travel to Papua New Guinea in early July to provide technical advice about the sound booth, which has been sitting in pieces on a pallet for some time.

As a result of Mark's visit, they realised their original plans would have been too small to fit the room the ceiling height of the building would have been too low. He also assessed what other materials might be needed for the booth's



Jennifer Boer and Mark Fry with Ear Nose and Throat specialist Dr Sam Endikan

construction next year. This includes new electrical and lighting, seals and insulation etc. which he purchased and recently sent to PNG in a container.

Jennifer sent us the following message after Mark's visit.

aving Mark here was a real Godsend. He set to and worked out how all the sound proof room panels, some damaged, should fit together, worked out what was missing and what needed sourcing, and sweet-talked various key stakeholders. As a result of his visit, the plans were upgraded and the sound proof room will now have adjacent ENT, Speech Pathology and Eye clinics in time for an extensive re-location to allow demolition for a hospital re-build. The site for the sound proof room and its extension has been confirmed since Mark sketched out plans and measured the site.

Just a side-line. Mark and I walked around town and he met people who have been a help with my normal speech development research (which I'm doing through the Psychology and Speech Pathology faculty, Curtin Uni, Perth). One of the young women I met has offered to be my assistant. Janet has been an absolute treasure, and Mark has generously donated money toward her wages. Janet's family are delighted she has a use for her gifts and also, in this time of severe drought (now in its fourth month, which is huge in a subsistence agriculture setting), her small wage means they have money to buy food and to continue building their church and pastor's house.

Note: Donna plans to visit PNG later this year to develop a plan for audiometry training, and Mark will return then to provide further technical support.



Left: Mark checks audiometry equipment with the ENT team

Right: With Dr john Kiap and staff



EARS PARTNER:

Connect Hearing Australia

The following is from Connect Hearing's website.

illions of people in the developing world live with hearing loss that could be treated with hearing aids. Yet according to estimates by the World Health Organisation, current hearing aid production meets a mere 10% of global need and only 3% of people in developing countries who could benefit from hearing aids actually have them. Audiology services are largely inaccessible in countries where the more basic requirements of health are necessarily prioritised.

To support the fantastic work EARS Inc. is doing overseas, Connect Hearing recently made a large donation of hearing aids to go into the field to be distributed by hearing health workers.

These donated hearing aids will help recipients communicate more effectively, allow them to live independently, and will give them a better chance of gaining employment. They will also assist in preventing the social isolation and depression that can unfortunately accompany untreated hearing loss.

Connect is running the trade-In campaign again, and hope to have a similar amount of hearing aids to donate to EARS in November.



EARS Inc. President David Pither presents a certificate of appreciation to Duncan Armour, Group Manager, Marketing, Connect Hearing



Fiji update

By Donna Carkeet

After 23 years as an Audiologist I still continue to be surprised and amazed by this career choice and love to share it with other people. One of the things I like most about working on EARS Inc. projects is finding new ways of doing what I have been doing for years, discovering new ways of explaining it to new groups of people and learning much more myself in the process.

I feel that our work in Fiji this year has been well timed. I have been there in the past assisting the only audiometrist in Fiji, Sevanaia Ratumaitavuki (or Tukana as he is known) to set up his clinics and start to deliver services. EARS Inc. has provided equipment and helped develop his clinical skills.

This year he accepted a job one day a week working with Hilton Organisation (formerly the Crippled Children's Society) in Suva, providing new paediatric audiology services. In April I visited Tukana to provide training in auditory brainstem response testing (ABR) useful for assessing the hearing of young babies, and returned for four weeks in August and September to offer additional support and training.

Five big things are happening in Fiji.

- 1. The first ABR in Fiji. What an amazing experience to start to bring earlier diagnosis to a country! The early intervention centre at Hilton is gearing up to accept the children diagnosed and three of the children identified in this service are now in the program.
- 2. Speaking at a local Fijian fundraiser for the Hilton Organisation. In the
- A baby's hearing is tested using ABR

audience was the president of Fiji, Ratu Epeli Nailatikau - whose name I can now pronounce really clearly after much practice.

- 3. Training an infant hearing screener on ABR testing. This means the Hilton organisation was able to begin a pilot infant hearing screening program for babies in the Neonatal Intensive Care in Suva CWM hospital. EARS Inc, working together with Hilton, have established a follow-up protocol with the doctors, local counselling services and the early intervention centre. We have worked closely with the paediatricians in the Hospital, which has resulted in older children being referred for testing at the clinic more frequently as well.
- 4. Fitting donated hearing aids from Connect Hearing's trade-in program. Some of these secondhand hearing aids found a home on the ears of the children at Hilton Special School and Hilton Special education centre in Suva. We were so delighted we could assist these children due to Connect Hearing's support.
- 5. Living with a child with a hearing aid in the first two weeks after fitting. I have never had a hearing impaired child, so until now I didn't know what parents of a newly aided child went through. Where are their child's hearing aids? Have they put it in? Have they kept it in? I have also



Donna testing in the Hilton Organisation's clinic in Suva, Fiji

not seen the wonder of a child discovering sounds and watching their reactions and behaviour change because they can now hear. This was a wonderful experience and will definitely change some of the things I say to parents in the future.

I find it hard to believe Tukana works in three towns in Fiji. To work in Suva he is away from his family overnight once a week and travels 5-6 hours each way. Another day he travels 1.5 hours to Nadi. He is an extremely tired but very enthusiastic professional who hopes to be able to continue to develop his skills and the services to people in Fiji.

I am heading back to Fiji in October to continue working on the development of audiology services in the Hilton clinic as well as assist Tukana with his own clinics.

Thanks to Connect Hearing's trade-in campaign, Tukana fits a refurbished hearing aid to a grateful child





Malawi update

By Peter Bartlett

OUTREACH PARTNERS

 ARS Inc. has a long history of working cooperatively with partners who work responsibly in communities to bring benefit to people in need. In early 2015, ABC HCTC initiated regular clinical outreach services through a CBM International and Malawi Council for the Handicapped (MACOHA) network in Ntcheu, about two hours south of Lilongwe. CBM had previously conducted a research project in the district to identify hundreds of people with ear problems and hearing impairment but needed a partner to provide diagnostic assessment and rehabilitation solutions. Since February, Rebecca has lead ABC HCTC teams to Ntcheu for a three day trip twice a month to deliver consultation, testing and fitting services. The team takes the HARK vehicle and audiotrailer in to some extremely remote areas to reach those in need. In a further demonstration of collaboration, every second trip has been supported by at least two Sound Seeker audiology staff from Blantyre.

In September, ABC HCTC and World Vision Malawi launched a partner project in the Mchinje district about one hour west of Lilongwe. World Vision had approached ABC HCTC because their area programs throughout Malawi had recognised hundreds of children with hearing

impairment but they didn't have the technical knowledge or resources to address the need. In this pilot project at Bua-Mtete and Likasi, the ABC HCTC team lead by Peter assessed 68 locallyreferred people; 10 of who were immediately fitted bilaterally with hearing aids. Subject to further funding, another 8 will need bone conductor hearing aids. Some children with multiple disabilities have been referred to ABC HCTC for objective assessment. The next challenge will be to determine how to roll-out similar projects in other World Vision area programs, especially since three of the ABC HCTC staff are now in Manchester, so our clinical resources have been reduced.

WHAT'S MISSING?

The current training provided at ABC HCTC has not yet been approved by the Medical Council of Malawi, although the process to establish a Bachelor of Science in Audiology has been initiated. A second group of five ABC students has begun audiology training at ABC HCTC, but the ongoing training will depend on receiving more Australian audiologists for this project. Peter and Rebecca Bartlett need to return to Australia in mid-2016, and despite short visits of support by audiologists from Australia, the UK and the USA, long-term volunteers are needed urgently. In addition to the new group of students requiring teaching and supervision, the returning Master's graduates will require at least one year of further supervision.

AUDIOLOGISTS SUPPORTING ABC HCTC

From September to November 2014, UK audiologist Helen Brough volunteered at ABC HCTC and provided valuable clinical services, training and outreach. We are delighted that Helen has returned for another three month stint, and is currently delivering a unit in Vestibular Assessment and Rehabilitation to the five ABC Senior students. (Read Helen's report on page 6.)

We also had an all-too-brief visit from Australian audiologist Rosanna Morrison who delivered over 900 second hand hearing aids from the Australian Hearing network, with some of these aids fitted on the World Vision outreach.







Patient patients waiting their turn for a hearing test, organised by ABC in conjunction with World Vision Malawi

Would you like to sponsor a student or donate to the work of EARS Inc. in Malawi?

Go to the EARS Inc. website for options for giving: http://www.earsinc.org/donation.html.

Donations are automatically tax deductible in the USA to ABC, as it is registered as a tax deductible charity: https://www.africanbiblecolleges.net/onlinegifts/.

Malawi Revisited

By Helen and Don Bartlett

ur recent fourth visit to Malawi was again a real roller-coaster ride. From the joy and excitement of our family waiting for us at the airport, to the now familiar sorrowful sight of extreme poverty everywhere we travelled.

Our purpose was of course to spend time with Pete, Bec and our three beautiful granddaughters, Jessica, Brianna and Elouise, but this time we also had the opportunity to go on outreach visits to villages about 50 km out of town to see for ourselves the work that is being done by the EARS team.



Peter and one of his trainees with a patient in the HARK vehicle

This involved either Bec or Peter driving the mobile clinic with at least 4 of their trainees and all of their equipment in the back. On arrival, they set up either in an old school building or out in the open with three or four stations for history taking, assessing and testing, and treatment which involves cleaning out ears, fitting hearing aids and, if necessary, medication. It was wonderful to see the grateful recipients of care being helped, but also distressing at times to know that some could not be helped (one child had severe multiple disabilities).

On one of these occasions we visited a refugee camp. Again the people were very welcoming; they were obviously grateful that someone cared about them. The fact that the poorest country on earth has a refugee camp of 20,000 people was mind-blowing. It was even more distressing when we reflected on the way our Australian government treats refugees.

Many thanks to all those who attended the theatre fund-raising event and Malawi information evenings recently which raised much-needed funds for Peter and Bec's valuable work with the people in this impoverished country.

Stepping out in faith

By Evelyn Vartuli



In just a few sessions, this little girl made huge gains as Evelyn taught her how to get her message across using words.



Speech intervention taught this little one how to communicate her needs and wants effectively.

Evelyn Vartuli is a newly graduated speech pathologist from Sydney University who accompanied Donna Carkeet on her trip to Fiji in September - her first volunteer mission experience. Donna was amazed at how much this young graduate did and achieved in only 10 days, including writing a 35 page manual, providing training for the local woman who will be conducting therapy with the children, and developing individual programs for children in need of help for speech problems.

ince beginning my degree, I wanted to volunteer as a speech pathologist. Interacting and communicating with each another is one of the greatest joys in life. It was unsettling to think some children grow up without reaching their communicative potential because of limited access to speech pathology. I appreciate EARS Inc. for providing me the opportunity to help some children in these unfortunate situations. Volunteering for EARS as a speech pathologist at Hilton Fiji Crippled Society opened my eyes to the need for speech therapists in Fiji. My role involved assessing the children, training a local worker to administer speech therapy, and educating parent and teacher groups about speech pathology. I assessed children with Down's Syndrome, autism, hearing impairment and intellectual disability. A six year old girl with an intellectual disability was referred to me as she was not speaking in class or at home. She was only using sign language. After two sessions of speech therapy she was already making huge progress, able to spontaneously say up to four word sentences. It was at this moment I realised how much potential these children have to communicate more effectively if ongoing speech therapy at Hilton is implemented. We are very blessed in Australia to be spoilt with education.

For me, being able to share my knowledge with local Fijian's felt like I was really making a difference. Fiji needs speech pathology volunteers to continue to train local workers and educate parents and teachers about speech pathology to ensure best communication outcomes for the children at Hilton Fiji Crippled Society. I am very grateful for the opportunity I had to gain experience in speech pathology for the population of children with disability. I really encourage speech pathologists and speech pathology students to consider volunteering with EARS Inc.



EARS PARTNER: ASU

As with the previous three years, June is ASU month at ABC HCTC in Malawi. The 2015 Arizona State University audiology team was the largest we've hosted this year with two professors and fourteen students including two speech pathology students. Travelling to Chimteka and Ntcheu villages, Mzuzu hospitals, Kande nursery schools and Health Centre, Mua and Bandawe schools for the Deaf, and Dzaleka refugee camp, the combined ASU/ABC team saw over 1500 patients and fitted nearly 300 hearing aids. In addition to the clinical outreach, the ASU team



provided lectures for our ABC students in an intensive diagnostic unit. The ASU team bring all their supplies and are always happy to leave us with any leftovers to carry on our work and provide follow up services to the many people the team sees.

A Brit revisits Malawi

By Helen Brough, UK

work part-time as a Clinical Scientist in Audiology at Addenbrooke's Hospital in Cambridge. I live in an intentional community called L'Arche London, and work part-time there too, as the Faith and Community Development Assistant. I found out about EARS Inc. from a friend (also an audiologist) who met the Bartletts by chance at a barbeque a number of years ago in Australia. She told me about what they were doing in Malawi and suggested that I consider getting involved. I came to Malawi for the first time last October and stayed for three months; by the end of that time I knew that I wanted to come back. Since then I have remained in contact with Peter and Rebecca and arranged my current work in the UK around being able to return here for a further three months. Everyone demonstrates what they truly believe by the way that they live. Peter and Rebecca demonstrate their love for

God and for His people through their dedication to developing quality and sustainable audiology services in Malawi. Volunteering with EARS Inc. for a short time gives me the opportunity to learn from them about how their faith permeates everything that they do. I have seen how they care for the Audiology team like a family, and how important it is to them that the staff are nurtured and supported to develop both in their faith and in their work.

The focus of the clinic is to provide audiology services to all, regardless of an individual's ability to pay. I come from a country where people consider it their right to receive top-quality health services, free at the point of care. I find it very challenging to see how so many people in Malawi are deprived of basic health care due to lack of money. God places a high value on human life, and at the hearing clinic I see a team dedicated to following God in doing the same.

Last year five of us travelled to Karonga and Embangweni to provide Audiology

services for children at two schools for the deaf. I got to see the dedication of the Audiology team up close. Alinane literally took equipment to bed with her, so that she could wake up at intervals through the night to ensure it was all recharged by the morning. I learned to appreciate the teamwork of Gospel and Fletcher as they made temporary earmoulds with maximum efficiency (we don't even have temporary earmoulds in England). When we arrived in Embangweni and were ushered into the school assembly to introduce ourselves (in sign language), there was a moment, that I reflected "how on earth did I end up here?", and came to no conclusion, but after an exhausting trip working long days in extreme heat, I had to say it was one of the best weeks of my life.

Being here, audiology doesn't seem like work. I am learning all the time and get so much satisfaction from what I am doing that it is a privilege to be involved. I really value the freedom and support that Peter and Rebecca give me to work on service development. Last year I tried (and failed) to set up auditory brainstem response testing for difficult-to-test children. When that didn't work due to electrical interference problems, I thought they'd give up on me, but this year they invited me to teach vestibular assessment and rehabilitation. So far this seems to be going well, we've set up a dizzy clinic and there's a real demand for it. We are hoping that it will be possible for vestibular services to continue after I've returned home to London.



Helen Brough teaching a class in the Hearing Clinic and Training Centre at the African Bible College in Malawi, Africa.



Sound Seekers & Hear The World





Ith sponsorship from EARS Inc., Sound Seekers, and Hear The World Foundation (HTW), three EARS Inc.-trained African Bible College (ABC) audiology graduates and a nurse from Blantyre left Malawi in September to begin their Master's degree in Audiology at the University of Manchester.

The purpose of all this is to develop and deliver to ABC Hearing Clinic and Training Centre the first Malawian audiologists. It is anticipated that in late 2016, two of the ABC graduates, Gospel Mangwiro and Fletcher Chisalipo, will return with their Master's qualification, to ABC Hearing Clinic and Training Centre (HCTC) for a four year bonded period of employment. The other two Master's graduates will work in Blantyre at the Sound Seekers-funded audiology department currently under construction, which is modelled on the ABC HCTC. One of the two Sound Seekersponsored future Blantyre audiology employees at Queen Elizabeth Central Hospital, Chikondi Chabaluka, is an ABC graduate and ABC HCTC employee, which we're delighted about.

Fletcher and Gospel have had their University of Manchester tuition paid for by the HTW grant, their living expenses in the UK will be covered by Sound Seekers and their flights, and travel preparations were paid for by EARS Inc.

With two Centres of Excellence lead by these four Malawian audiologists, audiology in Malawi will be moving toward having a sustainable future.

EARS Inc. is deeply grateful to the generosity and support of Sound Seekers and HTW for giving this dream a chance of becoming a reality.

For more information about the great work Sound Seekers and Hear The World Foundation are doing, visit www.sound-seekers.org.uk and www.hear-the-world.com.



EARS PARTNER: World Relief Australia



World Relief Australia (WRA) is a boutique overseas aid agency, "equipping passionate people and delivering global poverty solutions".

Back in 1997 when EARS Inc. came into being, we had no capacity to offer gift deductible tax receipts as the cost of obtaining Deductible Gift Recipient (DGR) status was prohibitive. As a result, David Pither was part of a group which gathered together and formed CoAid, which as the name suggests, was a cooperative of small agencies banded together. An EARS Inc. Overseas Aid Fund was approved by the Prime Ministers Department and our projects came under the umbrella of a member agency that had DGR.

As our projects were run through CoAid and then through a member agency, it became obvious that there was unnecessary duplication and cost and so CoAid was dissolved after several years and our projects simply became WRA projects. This has been a very fruitful relationship, with WRA providing valuable project management oversight and accountability as well as a forum for networking and representation.

Peter and Rebecca Bartlett recently received an encouraging message from Dianne Harris-Miles, Manager International Projects. Below is an excerpt of this message.

Dear Peter and Rebecca,

Your ongoing education and awareness approach has provided a solid launch pad of growth for the field of audiology in Malawi. Where there was previously next to nothing in this area, your achievements-to-date show many gratifying feats: initiating an audiology clinic with many jobs performed by qualified locals; providing mobile hearing services; equipping ABC students with audiology training to diversify their skillsets; radically reducing ABC Community Clinic's debt to enable the operation of maternity and audiology services; and purchasing a functional x-ray machine and full blood count machine, to name a few.

There have certainly been major tests of patience along the way as you have met all sorts of challenges (financial constraints, conflicting priorities, government inefficiencies, staffing changes, infrequent communications, unstructured volunteer procedures, transport issues and logistical roadblocks). In saying this, the work EARS has done in one of the most deprived countries of the world is truly outstanding as you have ventured into new territory to lay a firm foundation. Your persistence is most encouraging and the results you have attained speak for themselves.

Thanks again for taking the time to thoroughly reflect on the lessons you have learnt. The lasting legacies EARS has left on the Malawian landscape are a huge cause for commendation.

Cheers,

Dianne

For more information about WRA, go to www.wra.org.au.

ALL EARS





Help us help people hear

EARS Inc. aims to provide ongoing training and support to local workers in health clinics, hospitals, deaf schools and mission groups in developing countries, to empower them with the necessary skills and equipment to rehabilitate people with hearing loss. There are a number of ways you can help.

Become a member of EARS. See our

website for membership forms.

- **Donate money.** Tax-deductible donations can be made through the GiveNow link on the Donate page on our website. Maybe consider a bequest to EARS.
- **Donate equipment.** We need audiological equipment and hearing aids (second hand is fine) to equip our clinics and graduates.
- Join our fundraising committee.
- **Volunteer**. We need hearing professionals to provide training and hearing services overseas. Technicians are also needed to check and calibrate equipment.

Contact us

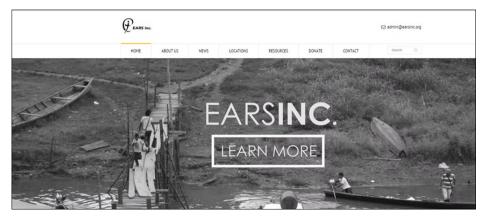
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New www.earsinc.org

Earlier this year, EARS Inc.'s website had a major overhaul. It has had some glitches, but will soon be running smoothly. We are extremely grateful to Grant Wilson, Senior Pastor of Kiama Baptist Church in NSW, who has donated his time and skills to develop our new site. Check it out. Let us know what you think!

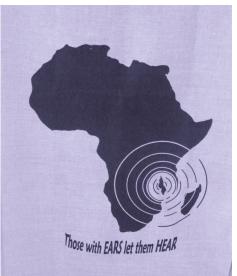


Love trivia quizzes? Want to raise money for EARS?

Trivia packs are now available for anyone who wants to hold a trivia night to raise money for the work of EARS Inc. Email admin@earsinc.org and we'll send it to you.

Great gift idea

Through the ABC Hearing Clinic and Training Centre, EARS Inc. is enabling many people in Malawi to be hearing again. Purchase a Villa Hunter handprinted 'Malawi Sound Waves' 100% Linen Tea Towel and half of the purchase price will go direct to the EARS Inc. project in Malawi. At about \$10, this is an ideal gift. Why not get in early and buy some for Christmas presents? Dimensions: 50cm x 70cm. They can be shipped worldwide. Order directly at https:// www.etsy.com/au/listing/198776392/ linen-tea-towel-malawi-africafundraiser?ref=ss listing&ulsfg=true or email the maker Krystle through her Villa Hunter Facebook page.





The eyes are smiling because the ears are hearing. This man was tested and fitted the same day with temporary moulds and Phonak aids donated by HTW, during the World Vision project at Likasi, Malawi.



You can keep in touch with latest happenings by becoming our 'friend' on the EARS Facebook page.